

Dowell Timber Care Instructions

WINDOWS & DOORS MAINTENANCE REQUIREMENTS

Routine Maintenance Instruction

Variations in the colour, texture or grain pattern of the wood should not be considered as defects and are a natural feature of timber.

Timber surfaces exposed to the weather must be sealed using a minimum of two coats of paint, varnish or sealer on both faces and edges top to bottom. Timber finishes should be regularly checked and maintained in order to prevent timber decay.

Frequency of maintenance depends on the environment and finish. Dowell recommend that windows should be re-checked every three months.

Regular maintenance procedures should include:

- Clean the tracks and sash openings to remove any grit and dirt that has accumulated, this will help to avoid water staining.
- A silicone spray of the track area and the woolpile seals will ensure a free and quiet operation of the sash. Apply only after cleaning.
- Door locks should be adjusted properly to suit any settlement that may have occurred in the door after installation. Any loose screws should be tightened.

Maintenance of Glass

It is recommended that all glass surfaces should be kept clean by prompt removal of all dirt. Use clean water and in some instances the addition of a small amount of mild detergent would be of benefit. Thoroughly wash off any detergent residue with clean water. Under no circumstances use any form of abrasive cleaner of any type. Lightly sponge off any stubborn dirt carefully so as not to scratch the glass.

Frequency of cleaning will depend on environmental conditions such as proximity to the ocean and industrial areas. As a general guide, glass should be cleaned at least quarterly stays, as this will affect their operation.

